



Message from the Editors in Chief

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The key to high quality care is in meeting or exceeding patient expectations. The quest to achieve this occurs through a process of continuous quality improvement.

The spring edition of the METRIC journal showcases advances in care in various sectors of practice helping to provide patients with better experience and clinical outcomes.

Cataract surgery has evolved over the years with improvements in technique and technology. McCaroll and Vize describe how novel surgical approaches combined with advances in instrument designs have brought substantial improvements to cataract surgery and led to reduced complications and improved patient outcomes.

Educational interventions play a pivotal role in augmenting training of healthcare professionals. Various strategies such as use of the situation-background-assessment-recommendation (SBAR) improve the quality of clinical handovers in care settings via such as standardisation of the. Singh et al show how simulation aids in teaching SBAR, improves knowledge and most importantly leads to a change in behaviours in the workplace following the training.

Wright and Green share their thoughts on the future of the physician associates (PA) in the UK and the potential advantages and challenges of this new role. This is an important addition to the healthcare workforce which faces huge challenges in recruitment to meet the needs of the expanding patient population. The PA role through adoption of some of the roles of doctors may free up doctors thus enabling them to focus on improving the patient experience and quality of

care.

The series of presentations at the Hull Education and Training event are included as abstracts in this issue of METRIC. These showcase quality improvement projects contributing to improved patient care through various approaches such as, the creation and implementation of checklists; projects to improve interprofessional and patient/doctor communications; and educating junior doctors to deal with the challenges of end of life care.

Getting it right the first time and every subsequent time is critical to delivering high quality patient focused care. Continual assessment of the process of care provided to patients; learning from best practice and improving our skills to meet the needs of our patients will ensure that the care we provide our patients is of the highest quality possible.